



**GOVERNMENT COLLEGE FOR WOMEN(A),  
GUNTUR.**

**Annual Report of the Committee monitoring the  
activities and number of Grievances  
2022-23**

**Internal Complaints Committee  
Grievance & Redressal Cell**

**GOVERNMENT COLLEGE FOR WOMEN (A), GUNTUR**  
**Annual Report of Grievances and Redressal Committee (GRC)**  
**&**  
**Internal Complaints Committee (ICC)**  
**Annual report 2022-23**

The **Grievances and Redressal Committee (GRC)** and **Internal Complaints Committee (ICC)** of Government College for Women extend its support to resolve student grievances and any complaints under posh act 2013. there is an effective grievance redressal system under the able guidance of our college principal and committee members. Various awareness Programmes were conducted during this academic year. To provide a better learning environment, Students are given counselling about the discipline in the college and awareness about anti- ragging laws and help line numbers.

During the academic year 2022-23 the following Programmes were organized.

1. Every year the GRC & ICC Committee will conducted an awareness programme for students about laws regarding ragging and penalties, Disha app for the first year students.
2. Awareness Programme on Legal Support was conducted on 25.11.2022. Districted Legal Officials are participated in this Programme. They explained about Legal issues related to Women.
3. Awareness Programme on 1099 helpline number on 30.03.2023. To creat awareness about various helpline numbers and apps which are initiated by the government for the safety and protection of women and children.
4. Students were given awareness to raise the complaint and inform it through a simple drafted letter posing in the 'complaint box' arranged in various locations in college.

5. Announcements in college assembly time about the “committee and complaint box” will be done randomly every month.
6. Announcements in college assembly time about the ragging issues and awareness on practice of “peaceful college life” will be given to students.
7. Committee members will go-through all the complaints on every month - end. A proper enquiry will be conducted depending on the reliability, action is advised to the principal by the committee.
8. Problems will be resolved with in a time frame of 4 to 5 days.
9. In emergency depending on the urgency the complaints can be taken directly by committee from students for an immediate action.
10. The GRC & ICC may consult Commissioner of Collegiate Education (CCE) office, Complaints committee for solutions depending on the importance of the problem.
11. The GRC & ICC committee will prepare Annual action taken report and submit it to principal for transparency on every action taken uploaded in College Website

➤ Institutional mechanism for transparency, timely redressal of student grievances, Prevention of sexual harassment and ragging cases during the year

S. No.	Year	Total Grievances Received	Number of Grievances Redressed	Avg. Number of Days For Grievance Redressal
1	2022-23	11	11	Within 4 Days